
Peak Resilience

ICBC Supplemented Sessions Informed Consent Form



Dealing with the aftermath of a car accident is often stressful as you recover from injury and navigate ICBC to ensure you receive the support you need. When claiming counselling services at Peak Resilience as a part of your open ICBC file, there are a few additional things to keep in mind.

Claim Approval

ICBC will automatically cover a portion of your counselling sessions for the first 12 weeks following an accident. They will cover 12 treatments within 12 weeks from the date of the accident, beyond that you will need approval to receive additional coverage. If you're interested in getting approved for counselling through your ICBC claim, please contact your claims representative for the appropriate paperwork.

Fees

For approved sessions, ICBC will cover \$123 of each counsellor appointment regardless of length. We ask that clients pay the remainder of the fee not covered by ICBC at their appointment time. For example, for a 50 minute session ICBC will pay \$123, and you will be required to cover the remaining \$28.35 (including GST). Your extended healthcare provider may cover extra costs, so feel free to check with them to see if you can claim the remainder of the fee.

Late Cancellations (less than 48 hours) and no-shows

If you cancel an appointment with less than 48 hours notice, or don't show up for an appointment, ICBC will not cover any of the appointment fee. Our cancellation policy applies in this case (clients pay their full session fee for missed appointments or late cancellations).

Special Limit to Confidentiality

Because you have an open ICBC claim, and plan to claim the cost of counselling services, your work with your counsellor is subject to relevant provisions in the Insured (Vehicle) Act listed below:

Health care reports for accidents on or after April 1, 2019 28.1

(1) This section applies to a health care practitioner who provides health care to a person injured in an accident occurring in British Columbia on or after April 1, 2019.

(2) A health care practitioner referred to in subsection (1) must provide the corporation with a report that includes the following information, to the extent that the information is known by the health care practitioner:

- (a) the nature and extent of the injured person's injuries;
- (b) the injured person's diagnosis;
- (c) the injured person's condition at the time health care was provided;
- (d) the treatment provided or recommended by a health care practitioner;
- (e) the injured person's prognosis.

(3) The report referred to in subsection (2) must be provided

- a as soon as reasonably practicable after a request by the corporation, and
- b in any form or manner established by the corporation.

(4) The form of the report and the manner of providing the report may be different for different health care practitioners and may be different depending on the purpose for which the report is requested.

ICBC has the ability to collect medical information about you, and this includes requiring your counsellor complete an initial assessment report (<https://www.icbc.com/partners/health-services/Documents/Reports/CL489G-counselling-initial-report.pdf>). You can choose whether or not you consent to have your information shared with ICBC.

Section 18 (1) of the Personal Information Protection Act (PIPA) allows the disclosure of personal information without consent if required by law. If you do not consent for your counsellor to share your information with ICBC, ICBC will send your counsellor a formal request to obtain the completed report, and your counsellor is obliged under section 28.1 of the Insurance (Vehicle) Act to provide the information requested to the extent that it is known by your counsellor.

Acknowledgement of Informed Consent

My signature below indicates I understand and accept the preceding statements. I have had an opportunity to discuss the contents of this informed consent with my counsellor, had my questions answered to my satisfaction, and am fully prepared to enter into a counselling agreement with my counsellor at Peak Resilience.

Name of Client		Signature	
Name of Counsellor		Signature	Date
(BCACC)	or	(BC CSW)	
Counsellor's Professional Association (Circle)		ID Number	

Section 28.1 of the Insured Vehicle Act: http://www.bclaws.ca/civix/document/id/complete/statreg/96231_01#section28.1
Section 18.1 of Personal Information Protection Act: http://www.bclaws.ca/civix/document/id/complete/statreg/03063_01#section18
A copy of the initial assessment report that your counsellor is required to complete during your first 1-2 sessions can be found here: <https://www.icbc.com/partners/health-services/Documents/Reports/CL489G-counselling-initial-report.pdf>